

		SWBT RECURRING	SWBT NON-REC.
RESALE		RESALE DISCOUNTS	
BUSINESS		RECURRING	NON-RECURRING
LOCAL EXCHANGE SERVICE			
Business 1 Party	14.50%		14.50%
Business - Multi-Line Hunting	14.50%		14.50%
Business Measured	14.50%		14.50%
Business Measured (HTG Class of Service)	14.50%		14.50%
Customer Owned Pay Telephone Service	14.50%		14.50%
Line Amplifier	14.50%		14.50%
Message Register Equipment	14.50%		14.50%
Service Connections, Moves and Changes	14.50%		14.50%
Special Billing Numbers	14.50%		14.50%
Telephone Answering and Secretarial Service	14.50%		14.50%
EXPANDED LOCAL CALLING			
Mandatory EAS	14.50%		14.50%
MetroPlus	14.50%		14.50%
VERTICAL SERVICES			
Auto Redial	14.50%		14.50%
Call Blocker	14.50%		14.50%
Call Forwarding	14.50%		14.50%
Call Forwarding - Busy Line	14.50%		14.50%
Call Forwarding - Busy Line/Don't Answer	14.50%		14.50%
Call Forwarding - Don't Answer	14.50%		14.50%
Call Return	14.50%		14.50%
Call Trace	14.50%		14.50%
Call Waiting	14.50%		14.50%
Calling Name	14.50%		14.50%
Calling Number	14.50%		14.50%
Personalized Ring (1 dependent number)	14.50%		14.50%
Personalized Ring (2 dependent numbers - 1st number)	14.50%		14.50%
Personalized Ring (2 dependent numbers - 2nd number)	14.50%		14.50%
Priority Call	14.50%		14.50%
Remote Access to Call Forwarding	14.50%		14.50%
Selective Call Forwarding	14.50%		14.50%
Simultaneous Call Forwarding	14.50%		14.50%
Speed Calling	14.50%		14.50%
Three Way Calling	14.50%		14.50%
DID			
DID (First Block of 100 - Category 1)	14.50%		14.50%
DID (First Block of 10 - Category 1)	14.50%		14.50%
DID (Ea. adl. block of 10 after first 10 - Category 1)	14.50%		14.50%
DID (Ea. adl. block of 100 after first 100 - Category 2)	14.50%		14.50%
DID (Ea. adl. block of 10 assigned over 1st 100 - Category 2)	14.50%		14.50%
DID (with Multifrequency)	14.50%		14.50%
DID (with Dual-Tone Multifrequency)	14.50%		14.50%
DID (1st 10 Trunks or access lines)	14.50%		14.50%
DID (11th thru 50th trunk or network access line)	14.50%		14.50%
DID (51st trunk or network access line)	14.50%		14.50%
TRUNKS			
Analog Trunks	14.50%		14.50%
Digital Trunks	14.50%		14.50%
PBX Dormitory Trunks	14.50%		14.50%
AIN			
Area Wide Networking	14.50%		14.50%
Caller Intelidata	14.50%		14.50%
Disaster Routing Service	14.50%		14.50%
Intelligent Redirectsm	14.50%		14.50%
Intellinumber	14.50%		14.50%
Positive ID	14.50%		14.50%
OTHER			
Bundled Telecommunications Services (e.g., the Works)	14.50%		14.50%
Busy Out Arrangement	14.50%		14.50%
Conference Telephone Service	14.50%		14.50%
Customer Alerting Enablement	14.50%		14.50%
Grandfathered Services	14.50%		14.50%
Hot Line	14.50%		14.50%
Hunting	14.50%		14.50%
Improved Transmission	14.50%		14.50%
Intercept Referral Service	14.50%		14.50%
Local Operator Assistance Service	14.50%		14.50%
Night Number associated with Telephone Number	14.50%		14.50%
Night Number associated with a Terminal	14.50%		14.50%
Promotions (Greater than 90 days)	14.50%		14.50%
Telebranch®	14.50%		14.50%
Preferred Number Service	14.50%		14.50%
Second Line Control	14.50%		14.50%
TouchTone	14.50%		14.50%
Voice Dial	14.50%		14.50%
Warm Line	14.50%		14.50%
Data Services			
Gigabit Ethernet Metropolitan Area Network (GigaMAN )	14.50%		14.50%
PBX Trunks	14.50%		14.50%
Mult-Service Optical Network (MON )	14.50%		14.50%
OCn-PTP	14.50%		14.50%
DS3	14.50%		14.50%

TBD-To be Determined  
 NRO-Nonrecurring only  
 ICB-Individual Case Basis  
 NA-Not Applicable

SOUTHWESTERN BELL TELEPHONE COMPANY  
 ARKANSAS  
 Rates  
 MARCH 18, 2002

APPENDIX PRICING  
**SWBT-AR**/PHONE-LINK, INC.

			SWBT RECURRING	SWBT NON-REC.
	<b>ISDN</b>			
	Digilinesm (ISDN BRI)		14.50%	14.50%
	Select Video Plus®		14.50%	14.50%
	Smart Trunksm (ISDN PRI)		14.50%	14.50%

		SWBT RECURRING	SWBT NON-REC.
	SuperTrunk	14.50%	14.50%
	<b>TOLL</b>		
	IntraLata MTS	14.50%	14.50%
	MaxiMizer 800®	14.50%	14.50%
	OutWATS	14.50%	14.50%
	800 Service	14.50%	14.50%
	<b>OPTIONAL TOLL CALLING PLANS</b>		
	1+ SAVERsm	14.50%	14.50%
	Designated Number Service (1+SAVER Directsm)	14.50%	14.50%
	Circle Saver	14.50%	14.50%
	Circle Saver Trial Plan (Fort Smith Lata Only)	14.50%	14.50%
	Community Calling Service	14.50%	14.50%
	Extended Community Saver	14.50%	14.50%
	<b>PLEXAR®</b>		
	Plexar I®	14.50%	14.50%
	Plexar II®	14.50%	14.50%
	<b>PRIVATE LINE</b>		
	Analog Private Lines	14.50%	14.50%
	Announcement Distribution Services	14.50%	14.50%
	DOVLink	14.50%	14.50%
	Foreign Exchange Service	14.50%	14.50%
	Foreign Serving Office	14.50%	14.50%
	Frame Relay	14.50%	14.50%
	Group Alerting Services	14.50%	14.50%
	MegaLink I®	14.50%	14.50%
	MegaLink II®	14.50%	14.50%
	MegaLink III®	14.50%	14.50%
	MicroLink I®	14.50%	14.50%
	MicroLink II®	14.50%	14.50%
	Public Response Calling Service	14.50%	14.50%
	<b>RESALE DISCOUNTS</b>		
	<b>RESIDENCE</b>	<b>RECURRING</b>	<b>NON-RECURRING</b>
	<b>LOCAL EXCHANGE SERVICE</b>		
	Life Line and Link Up America Services	14.50%	14.50%
	Residence 1 Party	14.50%	14.50%
	Residence Measured	14.50%	14.50%
	Service Connections, Moves and Changes	14.50%	14.50%
	<b>EXPANDED LOCAL CALLING</b>		
	Expanded Local Calling (Mandatory)	14.50%	14.50%
	MetroPlus	14.50%	14.50%
	<b>VERTICAL SERVICES</b>		
	Auto Redial	14.50%	14.50%
	Call Blocker	14.50%	14.50%
	Call Forwarding	14.50%	14.50%
	Call Forwarding - Busy Line	14.50%	14.50%
	Call Forwarding - Busy Line/Don't Answer	14.50%	14.50%
	Call Forwarding - Don't Answer	14.50%	14.50%
	Call Return	14.50%	14.50%
	Call Trace	14.50%	14.50%
	Call Waiting	14.50%	14.50%
	Calling Name	14.50%	14.50%
	Calling Number	14.50%	14.50%
	ComCall®	14.50%	14.50%
	Personalized Ring (1 dependent number)	14.50%	14.50%
	Personalized Ring (2 dependent numbers - 1st number)	14.50%	14.50%
	Personalized Ring (2 dependent numbers - 2nd number)	14.50%	14.50%
	Priority Call	14.50%	14.50%
	Remote Access to Call Forwarding	14.50%	14.50%
	Selective Call Forwarding	14.50%	14.50%
	Simultaneous Call Forwarding	14.50%	14.50%
	Speed Calling	14.50%	14.50%
	Three Way Calling	14.50%	14.50%
	<b>ISDN</b>		
	Digiline	14.50%	14.50%
	<b>OTHER</b>		
	Bundled Telecommunications Services (e.g., the Works)	14.50%	14.50%
	Conference Telephone Service	14.50%	14.50%
	Customer Alerting Enablement	14.50%	14.50%
	Grandfathered Services	14.50%	14.50%
	Hot Line	14.50%	14.50%
	Improved Transmission	14.50%	14.50%
	Intercept Referral Service	14.50%	14.50%
	Local Operator Assistance Service	14.50%	14.50%
	Promotions (Greater than 90 days)	14.50%	14.50%
	Preferred Number Service	14.50%	14.50%
	Second Line Control	14.50%	14.50%
	TouchTone	14.50%	14.50%
	Voice Dial	14.50%	14.50%
	Warm Line	14.50%	14.50%

			SWBT RECURRING	SWBT NON-REC.
		<b>RESALE DISCOUNTS</b>		
	<b>OTHER (Resale)</b>		<b>RECURRING</b>	<b>NON-RECURRING</b>
	<b>DIRECTORY ASSISTANCE SERVICES</b>		14.50%	14.50%
	Nationwide Listing Services (NLS)		14.50%	14.50%
	<b>TOLL</b>			
	Home 800sm		14.50%	14.50%
	IntraLATA MTS		14.50%	14.50%
	WATS		14.50%	14.50%
	<b>OPTIONAL TOLL CALLING PLANS</b>			
	1+ SAVERsm		14.50%	14.50%
	Designated Number Service (1+SAVER Directsm)		14.50%	14.50%
	Circle Saver		14.50%	14.50%
	Circle Saver Trial Plan (Fort Smith Lata Only)		14.50%	14.50%
	Community Calling Service		14.50%	14.50%
	Extended Community Saver		14.50%	14.50%
	900 Call Restriction		14.50%	14.50%
	Access Services		0%	0%
	Additional Directory Listings		14.50%	14.50%
	Bill Plus		5%	5%
	Company Initiated Suspension Service		0%	0%
	Connections with Terminal Equipment and Communications Equipment		0%	0%
	Consolidated Billing		5%	5%
	Construction Charges		0%	0%
	Customer Initiated Suspension Service		0%	0%
	Exchange Connection Service		0%	0%
	Joint User Service		0%	0%
	Maintenance of Service Charges		0%	0%
	Plexar Custom®		0%	0%
	Prepaid Calling Cards		14.50%	14.50%
	Telecommunications Service Priority Systems		0%	0%
	Toll Billing Exception (Billed Number Screen)		14.50%	14.50%
	Toll Restriction		14.50%	14.50%
	Wireless Carrier Interconnection Services		0%	0%
	Electronic Billing Information Data (daily usage) per message	\$	0.003	NA NA
	Local disconnect Report (LDR)			
	Per WTN	\$	0.10	NA NA
	Simple conversion charge per billable number	NA		\$ 25.00 NA
	Electronic conversion orders per billable number	NA		\$ 5.00 NA
	Complex conversion orders per billable number	NA		\$ 125.00 NA
	SWBT transmittal of CLEC end-user listing to 3rd party pub, per occurrence, per dir publisher	NA		\$ 100.00 NA
	OS/DA			
	Branding - Resellers			
	- Initial Load	NA		\$1,800.00 NA
	- Subsequent Load	NA		\$1,800.00 NA
	- Per Call	\$0.025		NA NA
	Rate Reference - Resellers			
	- Initial Load	NA		\$2,200.00 NA
	- Subsequent Load	NA		\$1,000.00 NA